

FOR IMMEDIATE RELEASE



Aprima Wins Best in KLAS Award as the #1 Rated EHR/PM in the Small Practice Ambulatory EMR/PM Category

DALLAS, TX (January 30, 2018) – [KLAS® Research](#) today announced that it has awarded [Aprima Medical Software](#) Best in KLAS ranking in the Small Practice Ambulatory EMR/PM Category (1-10 physicians). The award was announced in the [2018 Best in KLAS: Software & Services Report](#), which is based on verified customer interviews conducted by KLAS over a 12-month period.

KLAS utilizes two methods to collect their data. Initially, KLAS conducts a series of vendor evaluations that are completed by healthcare provider organizations. Then, KLAS performs in-depth, confidential interviews with those providers to gain valuable insight into specific strengths, weaknesses and future expectations for each product. The top vendors in the EHR industry were included in the Small Practice Ambulatory EMR/PM Category and Aprima is very proud to have been ranked #1.

Aprima earned an overall score of 85.3, a significantly higher score than the vendor average in this category. Some of the key evaluation categories that resulted in the #1 ranking included:

- Sales and Contracting
- Implementation and Training
- Functionality and Upgrades
- Service and Support

Physician satisfaction with Aprima is obvious: “About twice a year I get a phone call from KLAS. At the end of my last call we were talking and the interviewer said to me ‘You know, I talk to a lot of physicians using a lot of EMRs and Aprima physicians are the only ones who don't universally hate their EMR.’ When I hear from doctors that they stay two hours at the end of their day finishing notes, it is inconceivable to me. In the seven plus years of using Aprima, that has never once happened. The tools that are in Aprima are such that 98 percent of the time, my note is finished before my patient hits the checkout window,” said Hank Lubin, MD, Hightstown Medical Associates.

“Best in KLAS is more than a ranking. It is a recognition of vendors committed to delivering superior solutions,” said Adam Gale, President of KLAS. “It gives voice to thousands of providers who are demanding better performance, usability and interoperability in healthcare technology.”

“Our entire team puts the customer at the forefront of everything we do – from providing world-class, US-based customer service to constantly updating our solutions to take advantage of new technologies and evolving market demands. This award is a reflection of our ongoing commitment to the customer and our dedication to serving this

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market,” said Michael Nissenbaum, president and CEO of Aprima. “Practices that use Aprima know they can rely on us to support them in meeting their financial goals, managing ever-changing government regulations and providing better patient care.”

This recognition closely follows Aprima receiving a top-tier rating from providers for the second consecutive year in the large and small clinic category in the KLAS report *Ambulatory RCM Services 2017: Finding Consistent Partners* and the [Frost & Sullivan 2017 Award for Product Leadership](#).

About KLAS

KLAS is a research and insights firm on a global mission to improve healthcare delivery by amplifying the provider's voice. Working with thousands of healthcare professionals and clinicians, KLAS gathers data and insights on software, services and medical equipment to deliver timely reports, trends and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. Follow KLAS on [Twitter](#).

About Aprima Medical Software, Inc.

Aprima provides innovative electronic health record (EHR), practice management (PM), population health and revenue cycle management (RCM) solutions for medical practices. For two decades, the company has delivered quality solutions that have helped tens of thousands of users enhance patient care and satisfaction, as well as improve their practices' bottom lines. The Aprima EHR/PM solution sets the benchmark for ease-of-use, speed and flexibility, thanks to its single application, single database and customizable design that adapts automatically to individual physician workflows. Aprima has a proven track record of compliance with government initiatives, such as Meaningful Use and ICD-10, has been awarded pre-validation status for NCQA PCMH recognition and has been given the [Frost & Sullivan 2017 Award for Product Leadership](#). The company is based in Richardson, Texas and performs all development, support and implementation from within the U.S. To learn more about how Aprima can help your practice, please visit www.aprima.com, call us at 844 4APRIMA or email us at info@aprima.com.

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