Aprima 2018 User Conference General CME Information

STATEMENT OF PURPOSE

Physicians and their office staff must handle many demands every day, including delivering excellent patient care, running a business, complying with government mandates and incentive programs and maintaining and protecting their business across social media. These various demands are not always easy to satisfy, and physicians and their office staff are searching for ways to evaluate and chart patient visits swiftly and easily, understand their business, while adhering to government programs, all while protecting their patient data and growing and maintaining their reputation on social media.

This CME/CE activity will discuss how healthcare professionals can apply best practices using Aprima Electronic Health Record software for both patient documentation and billing. This activity will also provide information on government mandates, such as HIPAA and incentive programs, such as MIPS/MACRA. It will explore the methods of protecting the practice from cyber-threats and also provide information on how to enhance their business and protect their on- line reputation in the social media arena.

LEARNING OBJECTIVES

At the conclusion of this conference, participants should be able to:
- Apply best practices to efficiently document a patient encounter.
- Discuss how your practice can enhance the patient experience by using EHR tools for referrals, messages and patient orders.
- Implement best practices in managing the practice revenue cycle to ensure quality patient care and maximized revenue collection.
- Summarize the two tracks available to providers under MACRA and how the use of an EHR can fulfill the various reporting criteria to maximize revenue and avoid penalties.
- Discuss the online/social media perception of your practice to ensure a fair representation.

TARGET AUDIENCE

This program is designed for clinicians, including physicians, physician extenders, office managers, billers, coders and other medical office personnel involved in the day-to-day use of an electronic health record system.

ACCREDITATION

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint providership of Antidote Education Company and Aprima Medical Software, Inc. Antidote is accredited by the ACCME to provide continuing medical education for physicians.

Antidote Education Company designates this live activity for a maximum of *9.0 AMA PRA Category 1 Credits™*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Aprima 2018 User Conference Boot Camp CME Information

THE FOLLOWING BOOT CAMPS ARE ACCREDITED FOR CME/CE.

EHR BOOT CAMP
Statement of Purpose
Physicians and their office staff must handle many demands every day, including delivering excellent patient care, running a business, complying with government mandates and incentive programs and maintaining and protecting their business across social media. These various demands are not always easy to satisfy, and physicians and their office staff are searching for ways to evaluate and chart patient visits swiftly and easily.

This full-day class will cover all aspects of the Aprima EHR system. By the end of this class, users will fully understand the structure of a chart note, and be able to add defaults, new items and other discrete data elements on-the-fly. Additionally, users will have a full understanding of the setup of the Aprima EHR system and understand the Aprima setup and usage at both the provider, care team and global levels. By the end of this class, users will be charting visit notes with discrete data effectively and swiftly. Users will be able to manage prescriptions, orders, direct messages and other clinical functions in an expeditious manner.

Learning Objectives
At the conclusion of this course, participants should be able to:
1. Document patient encounters accurately, quickly and easily using documentation tools including Common Problem Palettes, Follow- up Slider, Quick Notes and other features.
2. Add discrete data elements to their templates, and select and change choices and default to keep typing to an absolute minimum.
3. Edit clinical setup to enhance clinical documentation at the global, care team and individual levels.

MACRA/MIPS BOOT CAMP
Statement of Purpose
Physicians and their office staff must handle many demands every day, including delivering excellent patient care, running a business, complying with government mandates and incentive programs, among others.
This full-day class will explore current MIP/ MACRA requirements for 2018 and beyond. This session will review what aspects of clinical practice will be included in the Quality score, how the measurements will be taken and reported, and best practices for configuration and usage of Aprima to capture, track and report on the measures.

Learning Objectives

At the conclusion of this conference, participants should be able to:

1. Recognize the role quality will pay in "Value-Based" reimbursement for both Medicare as well as private insurance payers.
2. Develop methods to ensure that they are meeting quality measures.
3. Evaluate which quality metrics might best reflect the strengths of their own clinical practice.
4. Implement best practices to capture MIPS/ MACRA Quality measurements in their EHR, with a particular focus on the need for complete and accurate documentation.

POWER USER BOOT CAMP

Statement of Purpose

Physicians and their office staff must handle many demands every day, including delivering excellent patient care, running a business, complying with government mandates and incentive programs, among others.
This full-day class will cover all aspects of the Aprima system setup and configuration. As a result of participating in this boot camp, attendees will become Aprima Super Users and be available to their practice to assist with configuration and configuration edits, to answer routine questions on a timely basis and perform Knowledge Database edits at the appropriate level, resulting in accurate and swift charting.

Learning Objectives

At the conclusion of this conference, participants should be able to:

1. Make system changes to meet the needs of the practice.
2. Implement best practices for security settings, table build and edits and physician content.
3. Assist their physicians and staff with routine questions and understand the interconnectivity between system setup and end- user displays and functions.
4. Edit the physician Knowledge Database at the level most appropriate for users.
5. Explain the various levels to physicians and staff and recommend best practices.

PRACTICE MANAGEMENT USER BOOT CAMP

Statement of Purpose

Physicians and their office staff must handle many demands every day, including delivering excellent patient care, running a business, complying with government mandates and incentive programs, among others. This full-day class will cover all aspects of the Aprima Practice Management system. By the end of this class, users will fully understand the setup of structure of billing tables, including Fee Schedules, Charge Tickets and Amount Allowed Schedules.

Additionally, this class will provide attendees with the knowledge and tools to develop site-specific best practices for their revenue cycle management, including timely processing of claims, payment posting, statements and patient collections in an accurate and expeditious manner.

Learning Objectives

At the conclusion of this conference, participants should be able to:

1. Five best practices for daily billing functions, including Validation of Claims, Superbill tracking, error messages and review of individual Superbills to resolve issues.
2. Use best practices to make the billing process more efficient
3. Identify and correct rejected claims.
4. Implement best practices for reviewing and investigating insurance underpayments and negotiating with insurance companies.
5. Configure the collections module, modify the collection letters sent to patients, and learn best practices for handling and mitigating patient bad-debt.